

RunCoreStore.com

185 East Seneca St., Oswego, NY 13126
315-343-0369

Product Return Form

RMA/Credit Memo Number _____ Invoice Number _____

Name _____ Return Date _____

Day/Even Phone _____ Best time to be contacted _____

Send my replacement(s) to my: Bill to Address Ship to Address Other Please specify other address in Comments section below.

Item Code (sku)	Item Description	Qty.	Replace	Refund	Reason
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	

Comments: _____

Reasons for Return
<p>Indicate the reason for each return by writing the corresponding code letter in the last column above. Please elaborate on your reason in the Comments section to the left.</p> <p>A. Defective B. Damaged C. Changed my mind D. Unwanted gift E. Other</p>

If you have received an item as a gift, you may return it in exchange for store credit.

All returns for a refund are subject to a 5-15% percent processing fee.

All items must be returned within our allowed time period.

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Dear Valued Customer,

Please read the following steps in returning products to RunCoreStore.com.

How to Return Merchandise:

1. Contact RunCoreStore.com via the website or by phone to be issued a Return Merchandise Authorization (RMA) Number for the products you wish to return. All returns received with invalid RMA/Credit Memo numbers or ones where the field is left blank will be refused and returned to sender.
2. Complete the required information fields.
 - A. RMA Number (Return Merchandise Authorization)
 - B. Invoice Number
 - C. Contact phone number
 - D. List the item(s) and reason(s) for the return
 - E. Tell us what action you wish us to take by checking off Replace or Refund
(All refunds are subject to a 5-15% processing fee depending on situation.)
3. Returned merchandise must be complete and in the following condition:
 - A. Original packing (manufacturer's box, plastic blister packaging, etc.)
 - B. All accessories (cables, batteries, software, etc.)
 - C. UPC bar code & Serial # on the box intact (as received)
 - D. RMA # or any other inscriptions should NOT be written on the manufacturer's box or packaging of the item(s),
4. Place merchandise in a sturdy, well-sealed shipping container. Be sure to enclose this completed return form together with a copy of your invoice, and write your return address and RMA Number on the carton.
5. Mail via USPS, FedEx, or UPS to:

RunCoreStore.com
185 East Seneca St.
Oswego, NY 13126

Getting a tracking number is encouraged for your convenience in making sure we receive your package.

You may contact the following carriers to determine a Customer Counter or Authorized Shipping Outlet nearest your location.

FedEx - (800) 463-3339 or visit www.fedex.com
UPS - (800) 742-5877 or visit www.ups.com
USPS - (800) 275-8777 or visit www.usps.com

6. Please allow approximately two weeks from when you send the package, for your return to be processed. Contact via Email will be issued due to notify you of any delays or problems concerning your return.

Thank you for choosing RunCoreStore.com,
The RunCore Store Customer Service Team